



Mission Statement

“To consistently provide exceptional cleaning services by motivating and supporting our cleaning staff, enabling us to create successful partnerships with our customers”

With over 20 years' experience Goldcrest Cleaning Ltd has evolved and expanded to create a business we are proud of.

Our Senior Management Team has proven itself to be strong, experienced and stable. Bringing forth a wealth of fresh ideas and evolving processes to strengthen our services even further. The dedication and commitment of all our employees helps to make us a responsive local leader.

Goldcrest Cleaning Ltd's Mission Statement incorporates the following core values:

- To be consistent in the provision of cleaning services, ensuring that they are always of the highest possible standards. We are committed to quality and honesty in everything we do.
- To recognise the individual needs of our clients and provide a tailored package. To offer regular planning meetings, continually reviewing client satisfaction in order to improve service. To be vigilant and innovative in meeting clients needs.
- Maintain well trained and motivated staff, supported by Supervisors, Area Managers and Senior Management at all times thus encouraging potential, growth, integrity and initiative.
- To continue to grow our business as 'one team' with Directors, Managers, Supervisors and Cleaners all working together in an environment that fosters involvement, open communications and teamwork.
- Consistently investing in the training and development of employees, equipment and company growth to the benefit of all. To stay one step ahead with emerging technology and environmentally products.

Our extensive cleaning experience coupled with a strong customer service orientation and our belief in a carefully structured management approach ensures you have the confidence of a partnership that will meet your cleaning needs.